Social & Labor Convergence Program (SLCP)


Using SLCP Data Webinar
20 February 2020
In line with the Social & Labor Convergence Program (SLCP) “rules of engagement”, we all commit to the following practices to ensure high quality interactions over the course of meetings/webinars and we:

• Have authentic, trust-based and respectful conversations
• Assume good intentions, listen to other opinions and are open to learning from others
• Are aware and sensitive to the tension between open dialogue and efficient use of time and offer additive contributions to the discussion.
• Operate under Consensus
• Observe Chatham House Rules
• Follow Anti-trust Guidelines

Find the link to the SLCP governance document on the Connect platform (for SLCP signatories) [here](#)
Webinar Objectives

1. Understand the scope of SLCP

2. Understand the SLCP data hosting & sharing model

3. Introduction to the services SLCP Accredited Hosts can provide to help you make use of SLCP verified data
Introduction
Reminder of SLCP scope and operating model
SLCP Vision and Mission

SLCP is a multi-stakeholder initiative to reduce audit fatigue and improve working conditions.

VISION:

MISSION:
To implement a converged assessment framework that supports stakeholders’ efforts to improve working conditions in global supply chains.
Converged Assessment Framework

The Converged Assessment Framework (CAF) consists of:

1. Data Collection Tool
2. Verification Protocol
3. Verifier Guidance

The CAF is used to complete a 3-step assessment process:

Data Collection → Data Verification → Data Hosting & Sharing

The 3-step assessment process results in an agnostic data set:

Verified assessment report with no scoring (no pass/fail or ranking)
Why doesn’t SLCP provide scoring?

Verifiers confirm accuracy of self-assessment data and correct where necessary but they **do not** score the data.

**Converged Assessment Framework** provides:

- ✔ data collection tool
- ✔ robust verification methodology

but **no** scoring or analysis of the data.

This results in a **high quality data set with no value judgement.**
The Role of Accredited Hosts

SLCP utilizes existing platforms – these platforms are known as Accredited Hosts (AH).

Active Accredited Hosts
- Provide the Converged Assessment Framework on their platforms
- SLCP assessments and verifications take place here
- End-users can access verified SLCP data here
- Can provide “value-added” services on top of the SLCP verified data

Passive Accredited Hosts
- End-users can access verified SLCP data here
- Can provide “value-added” services on top of the SLCP verified data
Data Hosting & Sharing System

Active Accredited Hosts

Platforms used by facilities and Verifiers to complete SLCP assessments & verifications

Central repository for all verified SLCP assessments. Facility controls data sharing here.

SLCP Gateway

Platforms that distribute SLCP verified data to end-users (e.g. brands or standard holders) with additional services (e.g. analysis or scoring)

Active & Passive Accredited Hosts

Active and Passive Accredited Hosts provide services to help the end-user use SLCP verified data
SLCP Accredited Hosts

Today’s Webinar:

06 February Webinar:
https://slconvergence.org/events/webinars/#data-webinar
Inspectorio platform & SLCP data
20 Feb 2020
Look beyond audits...

- Audit fatigue
- Multiple standards
- Unusable data
- Lack of communication
- Disconnected
RISE: One Platform Approach

- Centralized activities
- Monitoring capabilities
- Powerful Analytics
- Process automation
- Network sharing and synergy
RISE

Self-assessments
Identify the root causes

Verification
Depending on risk

Remediation
Correct based on urgency

Programs
Continuous improvement
SLCP data flow in Inspectorio RISE

How to start using SLCP data within Inspectorio:

1. Facility must add SLCP ID to their Inspectorio profile
2. SLCP report will be mapped and available within Inspectorio for facility, vendor and retailer
3. Equivalency: based on a mapping to retailer’s issues, scoring & rating, a CAPA will be generated
4. Facility will review and address issues
5. Facility will submit CAPA for retailer for review
6. Retailer will review and approve or decline CAPA results
7. Analytics will be made available based on Equivalency mapping
Report Summary

Key information about conducted SLCP assessment
Question details

SLCP questions and answers are organized per section for better view and navigation.
CAPA Summary

1. CAPA is based on custom issues mapping and scoring.
2. Each retailer can set up own rules of issues mapping and scoring/rating under this mapping.
Capa Issues - Details

Facility can provide root causes, resolutions, person in charge and completion date for each triggered issues and then submit CAPA for retailer for review.
Analytics

Analytics is based on issues and their rating & scoring which can be filtered and/or grouped by countries, organizations and dates.
Inspectorio.com

Thank you!

Please contact us for more details:

daniela@inspectorio.com
Who is SAC?
Sustainable Apparel Coalition, the apparel, footwear, and textile industry’s leading alliance for sustainable production.

Who is Higg Co?
A technology company that delivers, implements and supports the Higg Index.

What is Higg Index?
The Higg Index is a suite of tools that enables brands, retailers, and facilities of all sizes to accurately measure and score a company or product’s sustainability performance.
SAC membership

EMEA
81 members

APAC
57 members

NAMER
106 members

LATAM
3 members
Theory of Change

Through multi-stakeholder engagement, the Coalition seeks to lead the industry toward a shared vision of sustainability built upon a common approach for measuring and evaluating apparel, footwear, and textile sustainability performance that will spotlight priorities for action and opportunities for technological innovation.
The Higg Index

Higg Product Tools

Higg Facility Tools

Higg Brand & Retail Tool
Higg Brand & Retail Tool

- Brand & Retailer Module (BRM)

Higg Facility Tools

- Facility Environmental Module (FEM)
- Facility Social & Labor Module (FSLM)

Higg Product Tools

- Material Sustainability Index (MSI)
- Product Module (forthcoming)
Why Higg?
Higg has global reach and impact.

18,816
Active Higg users, up from 6k in 2014.

10,545
Facilities using Higg tools.

22,694
Modules shared between facilities in 2019.
Our tools help you manage your adoption process.

The Higg Adoption Tool helps you manage your facilities’ journey through the adoption cycle from initial purchase to self assessment to final verification. It allows real-time access to facility status and automated messaging to users throughout the workflow.
As do our services.

Higg Co offers a variety of services to facilitate your use of the tools, including **Adoption, Analytics and API access**. Each of these are designed to accommodate varying needs from light augmentation to full-scale custom support.
We support global self assessment regardless of verification availability.

You can begin collecting SLCP data in all countries ahead of SLCP roll-out, kickstarting your evaluation and integration process.

As SLCP verification becomes available, facilities can easily move their self-assessed data to verification.
We are a self-service platform for all your suppliers.

Facilities using the Higg platform pay a nominal fee to complete the FSLM/SLCP assessment using local and convenient pay methods such as Alipay and WeChat pay.

Facilities are the owners of their data and can share with any of the hundreds of brands and retailers using the Higg platform.
Key functionality - Dashboard

Our dashboard provides a holistic view of the entire assessment process, from progression through the module to recent activity to views on future scoring and benchmarking.
Key functionality - FSLM Assessment

Our assessment can be completed both on and offline and is intuitive and easy to navigate. The left-hand section allows you to track completion rate by section as well as overall.
Key functionality - Sharing

Our platform allows you to share both your self and verified assessment directly with brand partners, expanding beyond the gateway which is only for verified assessments. This is particularly helpful in engaging facilities located in countries where verification is not yet available.
Scoring for FSLM will launch in 2020.

Higg FSLM Scoring will provide consistent measurement across indicators to all Higg users.

A scoring pilot was conducted in 2019. We are currently finalizing the methodology for SLCP 1.3 with a target launch of Q3 2020.
We are also expanding our reporting and performance improvement functionality.

**Reporting**
- **Critical Issue report**: mapping to ILO conventions to flag major issues
- **Flagged Questions**: report displaying questions not in-line with legal requirements
- **Verifier report**: report displaying inaccuracy questions between Higg FSLM and Higg verified FSLM.

**Performance**
- **Performance Achievement view**: gives factory indication performance relative to others
- **Performance Improvement Plan**: a standardized tool to track improvement plan and progress
Our FSLM benchmarking will let you see how you compare against the industry.
The Higg Access model serves a variety of users.

<table>
<thead>
<tr>
<th>User Type</th>
<th>Access Fee</th>
</tr>
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<tbody>
<tr>
<td>SAC member</td>
<td>Free access to platform and module</td>
</tr>
<tr>
<td></td>
<td>Membership fee based on revenue tier</td>
</tr>
<tr>
<td>Higg platform access</td>
<td></td>
</tr>
<tr>
<td>$0M-$20M</td>
<td>$2500</td>
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<tr>
<td>$20M-$100M</td>
<td>$5000</td>
</tr>
<tr>
<td>Facility Users</td>
<td>$165 per module</td>
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Thank you!
Opportunity for questions about SLCP in general
Want to find out more?

Please visit the [SLCP Gateway](#) for information about the SLCP assessment process and SLCP operations.

From the Gateway you can also find links to all of the Active and Passive Accredited Hosts.

![Logos](#)