

## Introduction

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Dear SLCP Signatory,

Thank you in advance for completing this survey.

SLCP is conducting this survey to understand & measure the commitments of SLCP signatories to the [SLCP Signatory Charter](#). The survey contains questions on each of the commitments set out in the Charter.

**All signatories** will be asked questions on the following Charter commitments:

- 1) Program Support
- 2) Engaging Others
- 3) Collaboration

**Brand/ retail/ agent/ manufacturer** signatories will also be asked questions on the following Charter commitments:

- 4) Implementation
- 5) Adoption & sharing
- 6) Replacing proprietary tools
- 7) Redirecting resources

The survey will take **approximately 20-30 minutes** to complete (brands/ retailers/ agents/ manufacturers should allow for 30 minutes).

The data gathered through this survey will be used to inform SLCP's operational plans and targets, as well as to identify potential improvements to the Program.

SLCP reserves the right to share comments submitted in the survey but will only do so where these can be fully anonymized. SLCP will not share or publicly disclose an individual signatory's survey results. The SLCP Secretariat may contact signatories individually for further information or to follow-up on offers of support and collaboration made in the survey answers.

### **Survey Instructions**

- 1) Please complete only one survey per signatory company/organization.
- 2) Please complete the survey on behalf of your company/organization (rather than from your personal perspective).
- 3) Please complete the survey **before Friday 25 November**.

Many thanks,

SLCP Support Team

## Charter Commitment: Program Support

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\* 1. Please list your details below:

Name of organization or company	<input type="text"/>
Full name of person completing survey	<input type="text"/>
Job title/function of person completing the survey	<input type="text"/>
Email address of person completing survey	<input type="text"/>

\* 2. To what extent do you agree with the following statements?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
We are supportive of the mission of the Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We contribute to the delivery of the Program's aims	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We have set internal objectives within our organization to support the delivery of the Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP's vision of improved working conditions has increased in relevance due to the global COVID-19 pandemic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We embrace the principles of inclusiveness, collaboration on equal terms, and collective ownership of the SLCP mission among signatories to this Charter.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP is inclusive of all signatories.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP allows for collaboration on equal terms among signatories.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There is collective ownership of the SLCP mission among signatories.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP has facilitated wider collaboration between signatories beyond the immediate scope of SLCP.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The commitments set out in the SLCP Signatory Charter are appropriate and realistic.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The SLCP Signatory Charter commitments need to be updated or changed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments/ elaboration:

## Charter Commitment: Engaging Others

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Note: In the following questions, "supply chain partners" may be understood to be your suppliers (for brands/retailers/agents), your buyers (for manufacturers) or your customers (for service providers).

\* 3. SLCP provides the following resources to support signatories to understand the SLCP assessment process and promote SLCP to their supply chain partners.

How useful & effective do you find each of these resources?

	Not at all	To some extent	Significantly	N/A (Did not use/was not aware of this)
E-learning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpdesk FAQs in multiple languages	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bi-weekly emails to facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facility Training Program (virtual training sessions for facilities)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Training Body Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Template letters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Data Collection Tool tutorial video	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gateway homepage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. What additional support do you require to further promote SLCP within your supply chain?

## Charter Commitment: Collaboration

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\* 5. SLCP uses the following channels to engage with signatories, to seek feedback and to keep signatories updated. How useful & effective do you find each of these channels?

	Not at all	To some extent	Significantly	N/A (have not used/was not aware of this)
Newsflash emails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Signatory webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technical Advisory Committees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contacting the Secretariat directly by email	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speaking to the Secretariat in a one-on-one call	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Reports</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">SLCP website</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Signatory Portal</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social Media (LinkedIn and Twitter)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Credibility Survey	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Position papers</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

6. What additional channels do you think SLCP should use to communicate effectively with signatories?

\* 7. How well do you feel you understand the following:

	Not at all	To some extent	Well informed
How the SLCP assessment & verification process works	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What type of data is captured in an SLCP verified assessment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How SLCP verified data is shared between the Accredited Hosts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP's Verification Oversight & Quality Assurance strategy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Plans for further updates to the Converged Assessment Framework	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How SLCP partners with Better Work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

8. How do you think SLCP can most effectively engage stakeholders who are not signatories in order to expand implementation and adoption of the Converged Assessment Framework?

9. The remainder of the survey questions are specific to different categories of SLCP signatories. In order for us to determine which questions to display next, please indicate now which of the following categories your company or organization is in.

- Manufacturers / Suppliers
- Brands / Retailers / Agents
- Audit firms / Service providers / Consultancies
- Civil society / Non-profit
- Multi-stakeholder initiatives / Standard holders

## Charter Commitment: Implementation

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\* 10. **In 2022**, what progress have you made in implementing or adopting SLCP's Converged Assessment Framework (CAF) within your company or supply chain?



































- We have not started implementing/adopting the CAF
- We have started implementing/adopting the CAF in 2022
- We have continued implementing/adopting the CAF in 2022 in line with our targets
- We have continued implementing/adopting the CAF in 2022 but to a lesser extent than we expected
- We have paused implementing/adopting the CAF in 2022

Comments:

Charter Commitment: Adoption & Sharing

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11. To what extent do you consider the following factors to be barriers or obstacles to SLCP adoption? (Choose up to 10 and rank in order of relevance)

		Complexity of the Data Collection Tool
		Complexity of the SLCP assessment process
		Complexity of the data hosting & sharing system
		Availability of Verifiers
		Limited geographic coverage of SLCP
		Technical issues
		Credibility of Verification Oversight & Quality Assurance processes
		Credibility of verified data
		Our ability to analyze & integrate the data into our internal systems
		Our ability to use the data to determine compliance
		Our ability to use the data to inform remediation
		Cost of SLCP implementation
		Lack of demand for SLCP from our supply chain partners
		Lack of demand for SLCP from our industry peers
		Lack of compatibility with other standards/ audit schemes
		Choice of Accredited Hosts
		COVID-19



12. For your top 1-3 barriers to adoption, please feel free to provide further explanation of these challenges

13. Are there additional countries where SLCP needs to launch to support your SLCP roll-out? If so, please list them here

14. SLCP is working towards convergence/ compatibility with existing standards and audit schemes. To what extent would convergence with the following standards/ audit schemes increase your ability to implement/ adopt SLCP?

	Not at all	To some extent	Significantly
GOTS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FWF	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BSCI (amfori)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SMETA (Sedex)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FT USA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Oeko-Tex	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ABVTEX	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FLA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ICS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

15. Do you include information about SLCP in your annual CSR/Sustainability Report?

- Yes
- No
- N/A

Comments

## Charter Commitment: Adoption & Sharing (Brands/ Retailers/ Agents)

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16. How many times (i.e. for how many facilities) have you made use of an SLCP verified assessment in 2022?

17. Approximately what % of your suppliers used SLCP in 2022 and what % do you expect to use it in 2023?

	2022	2023
Tier 1	<input type="text"/>	<input type="text"/>
Tier 2	<input type="text"/>	<input type="text"/>

18. SLCP is working towards ensuring its data can be used for compliance with government regulations, such as human rights due diligence. Do you use SLCP data for any of the following purposes?

- To identify human rights risks in the supply chain
- To monitor and track human rights risks in the supply chain
- To assess if there are instances of forced labor in your supply chain
- To make disclosures relating to workers in your supply chain
- To substantiate social and labor claims made about your products to consumers
- For sustainability reporting

19. To what extent do you agree with the following statements:

Disagree Neutral Agree

We are confident that our supply chain partners disclose honest data in the SLCP verifier assessment

We do not take a punitive approach to non compliances found in SLCP verified assessments

We work with our suppliers to remediate non compliances found in SLCP verified assessments

We are confident other brands using SLCP verified assessments work with their suppliers to remediate non compliances

We believe that brands shall promote incentive schemes to reward supplier's commitment to disclosing honest data

Comments:

## Charter Commitment: Adoption & Sharing (Manufacturers/Suppliers)

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20. How many SLCP verified assessments have you completed in 2022 (i.e. in how many facilities)?

21. How many SLCP verified assessments do you expect to complete in 2023?

22. How many buyers have asked you to share SLCP verified assessments with them in 2022?

23. Have you made use of SLCP verified assessments within your company, and if so, how?

Yes

No

If 'yes', how have you made use of SLCP verified assessment data?

24. Did you reduce your total number of audits through SLCP adoption in 2022? If yes, how many audits did you save?

Yes

No

Number of audits saved:

25. To what extent do you agree with the following statements?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
We disclose honest data in our SLCP assessments as this is what is expected by our supply chain partners who use SLCP.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We are confident that brands do not take a punitive approach to non-compliances found in SLCP verified assessments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We work with brands to remediate non compliances found in SLCP verified assessments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is important for us to have a high accuracy index on our SLCP verified assessments (the % of questions in the self-assessment that is found to be correct during verification)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

## Charter Commitment: Replacing Proprietary Tools

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\* 26. To what extent do you agree with the following statement:

We have been able to/we will be able to use the Converged Assessment Framework instead of our proprietary social audit tools...

	Not at all	To some extent	Significantly	Not sure	N/A
in <b>2022</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
by <b>2023</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

27. What benefits has your company experienced through SLCP adoption in 2022:

- Time saved on audits
- Quicker onboarding of new buyers/ suppliers
- Increased comparability of data
- Helps better evaluate legal compliance
- Facility ownership of data enabling better relationship with partners
- Other (please specify)

Charter Commitment: Redirecting Resources

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\* 28. To what extent do you agree with the following statements?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
We have redirected resources freed by the savings generated by the Converged Assessment Framework <b>in 2022</b> .	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We anticipate redirected resources freed by the savings generated by the Converged Assessment Framework <b>by 2023</b> .	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We have a plan in place to measure and track the savings generated by the Converged Assessment Framework and to redirect these resources to activities which directly benefit workers and their communities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We are tracking the savings and how these are being redirected	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP should require signatories to report annually on savings and how these are being redirected	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

29. If you have been able to redirect resources in 2022, are you able to estimate the value of these resources? (in hours/ monetary value)?

30. If you have redirected resources thanks to SLCP, what did you redirect them to:

- Shifting staff time from audits to capacity building
- Shifting staff time from audits to remediation
- Investments in the workplace
- Offered new programs or services to the workers
- Contribution to community programs
- Paid higher wages to workers
- Other (please specify below)

Comments/elaboration:





## Signatory Charter Commitments 2022

Thank you!

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You have come to the end of the Charter Commitments questions. SLCP greatly appreciates your time and attention.