

SLCP Signatory Survey 2023

Introduction

Thank you for clicking on our 2023 Signatory Survey!

This is our annual check-in to understand and measure the commitments of SLCP signatories to the [SLCP Signatory Charter](#). The survey contains questions on each of the commitments set out in the Charter.

All signatories will be asked questions on the following Charter commitments:

- 1) Program support
- 2) Engaging others
- 3) Collaboration

Brand/ retail/ agent/ manufacturer signatories will also be asked questions on the following Charter commitments:

- 4) Implementation
- 5) Adoption and sharing
- 6) Replacing proprietary tools
- 7) Data quality and credibility
- 8) Redirecting resources

The survey will take approximately 20-30 minutes to complete (brands/ retailers/ agents/ manufacturers should allow for 30 minutes).

The data gathered through this survey will be used to inform SLCP's operational plans and targets, as well as to identify potential improvements to the Program.

SLCP reserves the right to share comments submitted in the survey, but will only do so where these can be fully anonymized. SLCP will not share or publicly disclose an individual signatory's survey results. The SLCP Secretariat may contact signatories individually for further information or to follow-up on offers of support and collaboration made in the survey answers.

Survey Instructions

- 1) Please complete only one survey per signatory company/organization.
- 2) Please complete the survey from your company's/ organization's perspective (rather than from your personal perspective).
- 3) Please complete the survey before Friday 12 January.

Many thanks,

SLCP Communications and Stakeholder Engagement Team

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Charter Commitment: Program Support

* 1. Please list your details below:

Name of organization or company

Full name of person completing survey

Job title/function of person completing survey

* 2. What is your email address?

* 3. To what extent do you agree with the following statements?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
We are supportive of SLCP's mission	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We contribute to the delivery of the SLCP's aims	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We have set internal objectives within our organization/company to support the delivery of the Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP's vision of improved working conditions has increased in relevance due to the effects of Covid and the wider cost of living crisis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We embrace the principles of inclusiveness, collaboration on equal terms, and collective ownership of the SLCP mission among signatories to this Charter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP is inclusive of all signatories	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP allows for collaboration on equal terms among signatories	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There is collective ownership of the SLCP mission among signatories	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP has facilitated wider collaboration between signatories beyond the immediate scope of SLCP	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The commitments set out in the SLCP Signatory Charter are appropriate and realistic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The SLCP Signatory Charter commitments are still valid and there is no need for change	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments/ elaboration:

* 4. How would you rate your satisfaction with SLCP's governance?

	Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied
SLCP Council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visibility of decisions made in Council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General program transparency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Feeling represented as a signatory by SLCP Council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Involvement in the 2024-2028 Strategy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to governance documents - such as Council papers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Charter Commitment: Engaging Others

Note: In the following questions, "supply chain partners" may be understood to be your suppliers (for brands/retailers/agents), your buyers (for manufacturers) or your customers (for service providers).

* 5. SLCP provides the following resources to support signatories to understand the assessment process and promote SLCP to their supply chain partners.

How useful and effective do you find each of these resources?

	Not at all	To some extent	Significantly	N/A (Did not use/was not aware of this)
E-learning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpdesk FAQs in multiple languages	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expert Helpdesk support for specific SLCP process enquiries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Monthly newsletter to facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Virtual and in-person training sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Training sessions by approved training bodies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Template letters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Data Collection Tool tutorial video	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gateway homepage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. What additional support would be helpful to further promote SLCP within your supply chain?

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Charter Commitment: Collaboration

* 7. SLCP uses the following channels and content to engage with signatories, seek feedback, and provide updates. How useful and effective do you find each of these channels?

	Not at all	To some extent	Significantly	N/A (have not used/was not aware of this)
Newsflash emails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Signatory webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technical Advisory Committees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contacting the Secretariat directly by email	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speaking to the Secretariat in a one-on-one call	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Signatory Portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social Media (LinkedIn)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In-person events/conferences	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP in-person policy roundtables	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Policy positions or papers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

Not signed up to the signatory portal? You can sign up [here](#).

8. What additional channels do you think SLCP could use to communicate effectively with signatories?

* 9. How well do you feel you understand the following:

	Not at all	To some extent	Well informed
<u>How the SLCP assessment and verification process works</u>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>What type of data is captured in an SLCP verified assessment</u>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>How SLCP verified data is shared between the Accredited Hosts</u>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>SLCP's Verification Oversight & Quality Assurance strategy</u>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>Plans for further updates to the Converged Assessment Framework</u>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>How SLCP collaborates with Better Work</u>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>SLCP's value-add for policy compliance and implementation</u>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

10. How do you think SLCP can most effectively engage stakeholders who are not signatories in order to expand implementation and adoption of the Converged Assessment Framework?

* 11. The remainder of the survey questions are specific to different categories of SLCP signatories. In order for us to determine which questions to display next, please indicate which of the following categories your company or organization is in.

- Manufacturers / Suppliers
- Brands / Retailers / Agents
- Audit firms / Service providers / Consultancies
- Civil society / Non-profit
- Multi-stakeholder initiatives / Standard holders
- Government / Policymaker / International Organization

Charter Commitment: Implementation

* 12. **In 2023**, what progress have you made in implementing or adopting SLCP's Converged Assessment Framework (CAF) within your company or supply chain?

- We have not started implementing/adopting the CAF
- We have started implementing/adopting the CAF in 2023
- We have continued implementing/adopting the CAF in 2023 in line with our targets
- We have continued implementing/adopting the CAF in 2023 but to a lesser extent than we expected
- We have paused implementing/adopting the CAF in 2023

Comments:

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Charter Commitment: Adoption & Sharing

14. For your top challenges to adoption, please feel free to provide further explanation.

* 15. To what extent do you agree with this statement - "Concerns raised through SLCP's feedback and complaints channels are treated seriously and the process to address these concerns is fair and appropriate".

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Not applicable

Please feel free to expand your answer.

16. Please tell us **one thing** that you would improve if you could.

17. Are there additional countries where SLCP needs to launch to support your SLCP roll-out? If so, please list them here.

* 18. SLCP is working towards convergence/ compatibility with existing standards and audit schemes. To what extent would convergence with the following standards/ audit schemes increase your ability to implement/ adopt SLCP?

	Not at all	To some extent	Significantly	I don't know
GOTS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FWF	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BSCI (amfori)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SMETA (Sedex)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FT USA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Oeko-Tex	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ABVTEX	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FLA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ICS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

* 19. Do you include information about SLCP in your annual CSR/Sustainability Report?

- Yes
- No
- N/A

Comments

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Charter Commitment: Adoption & Sharing (Brands/ Retailers/ Agents)

* 20. How many times (i.e. for how many facilities) have you made use of an SLCP verified assessment in 2023?

* 21. Approximately what % of your suppliers used SLCP in 2023 and what % do you expect to use it in 2024?

	2023	2024
Tier 1	<input type="text"/>	<input type="text"/>
Tier 2	<input type="text"/>	<input type="text"/>
Tier 3	<input type="text"/>	<input type="text"/>

* 22. SLCP is working towards ensuring its data can be used to comply with government regulations or implement policy - such as human rights due diligence (HRDD). Do you use SLCP data for any of the following purposes?

- To identify human rights risks in the supply chain
- To monitor and track progress on addressing human rights risks in the supply chain
- To assess if there are instances of forced labor in your supply chain
- To make disclosures for (social) sustainability reporting
- To substantiate social and labor claims made about your products to consumers
- For sustainability reporting
- As part of your human rights due diligence (HRDD) policy
- I don't use the data for any of the above

* 23. SLCP has developed an [HRDD toolkit](#) to explain how the CAF can support upcoming legislation. Do you align with the positioning of the HRDD toolkit?

- Yes
- No
- I don't know

What worked well or you would like to see updated or expanding in an upcoming toolkit?

* 24. To what extent is the current CAF appropriate as a foundational assessment tool to support HRDD implementation?

- Very appropriate
- Quite appropriate
- Not appropriate
- Not at all appropriate

Please expand your answer if you can.

* 25. Are there additional topics or new questions that you would like to see included in the CAF to support HRDD implementation?

- Yes
- No
- I don't know

If yes please give more detail.

* 26. To what extent do you agree with the following statements:

	Disagree	Neutral	Agree
We are confident that our supply chain partners disclose honest data in the SLCP verifier assessment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We do not take a punitive approach to non compliances found in SLCP verified assessments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We work with our suppliers to remediate non compliances found in SLCP verified assessments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We are confident other brands using SLCP verified assessments work with their suppliers to remediate non compliances	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We believe that brands shall promote incentive schemes to reward supplier's commitment to disclosing honest data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

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Charter Commitment: Adoption & Sharing (Manufacturers/Suppliers)

* 27. In total how many facilities do you have?

* 28. How many SLCP assessments have you completed in 2023?

* 29. How many SLCP verified assessments do you expect to complete in 2024?

- 1-5
- 6-10
- 11-15
- 16-20
- 21 and more

* 30. How many brands have asked you to share SLCP verified assessments with them in 2023?

* 31. Have you made use of SLCP verified assessments within your company, and if so, how?

- Yes
- No

If 'yes', how have you made use of SLCP verified assessment data?

* 32. Did you reduce your total number of audits through SLCP adoption in 2023? If yes, how many audits did you save?

- Yes
- No

Number of audits saved:

* 33. What other social & labor audits have you completed in 2023?

- GOTS
- FWF
- BSCI (amfori)
- SMETA
- FT USA
- Oeko-Tex
- ABVTEX
- FLA
- ICS
- None of the above
- Other (please specify)

* 34. To what extent do you agree with the following statements?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
We disclose honest data in our SLCP assessments as this is what is expected by our supply chain partners who use SLCP.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We are confident that brands do not take a punitive approach to non-compliances found in SLCP verified assessments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We work with brands to remediate non compliances found in SLCP verified assessments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is important for us to have a high accuracy index on our SLCP verified assessments (the % of questions in the self-assessment that is found to be correct during verification)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

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Charter Commitment: Replacing Proprietary Tools

* 35. To what extent do you agree with the following statement:

We have been able to/we will be able to use the Converged Assessment Framework instead of our proprietary social audit tools...

	Not at all	To some extent	Significantly	Not sure	N/A
in 2023	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
in 2024	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
By 2025	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 36. What benefits has your company experienced through SLCP adoption in 2023:

- Overall time saved on audits
- Quicker onboarding of new buyers/ suppliers
- Increased comparability of data
- Better evaluation of legal compliance
- Facility ownership of data enabling better relationship with partners
- Ability to share reports with customers/partners
- More efficient management of social compliance performance
- Increased worker engagement/worker voice
- There have been no benefits
- Other (please specify)

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Data Quality and Credibility

37. To what extent do you agree/disagree with the following statements?

	Disagree	Agree	Neither agree nor disagree
The data in an SLCP verified assessment is accurate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The data in an SLCP verified assessment is transparent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I trust the data in an SLCP verified assessment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The quality of the data in an SLCP verified assessment is equal to or higher than that of other social audits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The quality of the data in an SLCP verified assessment is the same, no matter which Verifier Body conducted the verification	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SLCP has effective Verification Oversight and quality assurance processes in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I know how to report an issue with or concern about the quality of an SLCP verified assessment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SLCP has an effective complaints mechanism in place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please provide any comments you would like to share about SLCP's data quality and integrity in general, or to expand on your answers to any of the questions above.

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Charter Commitment: Redirecting Resources

* 38. To what extent do you agree with the following statements?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
We have redirected resources because of the savings generated by the Converged Assessment Framework in 2023 .	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We expect to redirect resources because of the savings generated by the Converged Assessment Framework in 2024 .	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We have a plan in place to measure and track the savings generated by the Converged Assessment Framework and to redirect these resources into activities that directly benefit workers and their communities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We are tracking the savings and how they are being redirected	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SLCP should require signatories to report annually on savings and how they are being redirected	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

39. If you have been able to redirect resources in 2023, are you able to estimate the value of these resources? (in hours/ monetary value)?

40. If you have redirected resources thanks to SLCP, what did you redirect them to?

- Shifting staff time from audits to capacity building
- Shifting staff time from audits to remediation
- Investments in the workplace
- New programs or services for workers
- Contribution to community programs
- Paid higher wages to workers
- Investment into compliance systems
- Other (please specify below)

Comments/elaboration:

SLCP Signatory Survey 2023

Thank you!

You have come to the end of the Signatory Survey questions. SLCP greatly appreciates your time and attention.

* 41. We would really like to be able to follow up with you about your SLCP experience - perhaps in the form of a joint case study for our communications. Is it ok if we contact you about this via the email you provided?

Yes

No

Not signed up to the signatory portal? You can sign up [here](#).